2025 P+P TAX CLINICS

HUDDLE NOTES - WEEK TWO

TAX TIPS:

• This week's Tax Tip is on the Advance Child Tax Credit Payments, how to talk with customers about it and resources to use for each step of the process. Please take a look and if you have any other questions then talk with your manager for more assistance.

Financial Service Topic

- **FAIR:** You should have received an email about updates to the FAIR program and referring to FAIR for help with bank accounts. Please read this email and attached PDF about the updates for this tax season with specific process updates.
- **CFR Login:** All CSVs should have received an email for CFR card support with information on how to set up your account. If you are having trouble finding that email or have not received one, please reach out to the volunteer team.

Volunteer Management

• Name tags: Anyone missing a name tag should email VRD. We will get a name tag out to your site as soon as we can. If you are volunteering at more than one site and would like a second name tag, let us know.

Advocacy/Impact//Metrics

• We have heard recent feedback from volunteers, managers, staff, and customers about the ongoing fear of ICE regarding the new executive orders and how they affect our community as a whole at P+P. Please note that our leadership is aware of the situation and is working to create toolkits for situations that might come up in the future. Stay tuned through email for more info. Please take time to show extra support in our clinics. Letting our customers know we're glad they're here. Thank you all for your support and work.

Miscellaneous Notes:

• Next round of appointments opens: February 10

THANK YOU!!!!